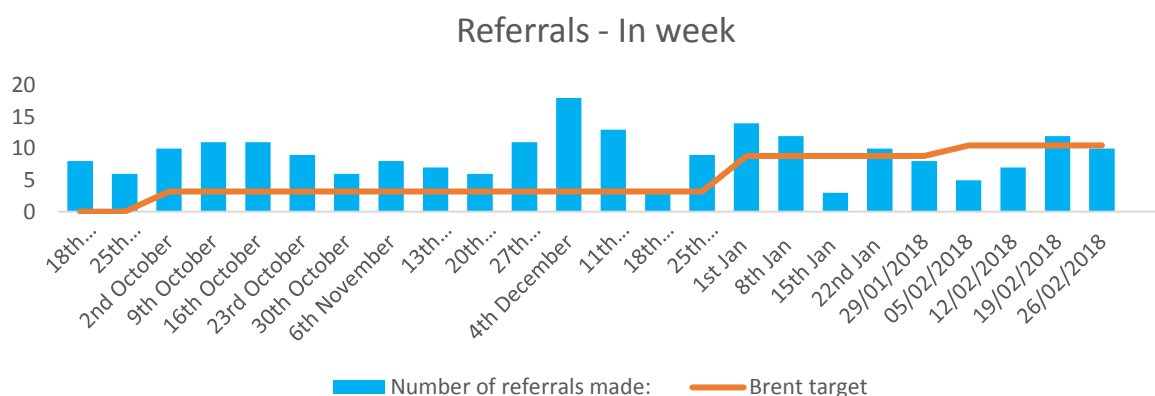


## **SHPS Board – 8<sup>th</sup> March 2018**

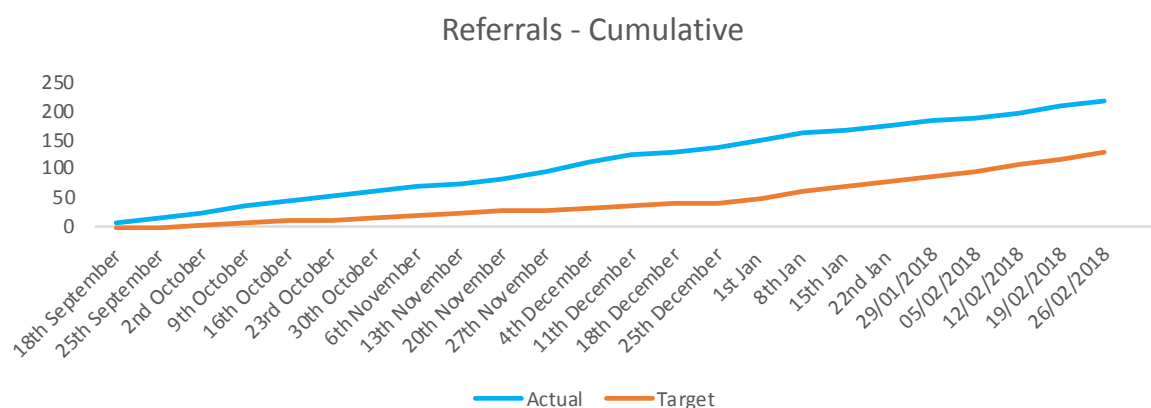
Period covered – 19<sup>th</sup> September 2017 – 2<sup>nd</sup> March 2018

217 clients referred to be seen in this time period with 178 PHP's completed

Approximate split of referrals 83% relief and 17% prevention (expected 60/40).



We have had a total of 34 referrals in the month of February with 2 consecutive weeks where there were less referral expected against the Brent Target. Our cumulative target demonstrates that we are above our expected referral rate up until the end of Feb.



### **Prevention or Relief PHP's agreed**

Relief	147
Prevention	31

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Whilst PHP outcomes identified as a relief cases have increased by 18% since January there has been 1 additional case with a PHP outcome that is a prevention referral.. This is reflection of the lower rate of prevention cases referred into the programme.

### **PHP's completed by Month:**

<b>September</b>	14
<b>October</b>	33
<b>November</b>	29
<b>December</b>	41
<b>January</b>	37
<b>February</b>	24
<b>Total:</b>	<b>178</b>

In February the SHPS team received 34 referrals from the housing team 24 of which completed PHP's. There is a natural dropout rate from referral to 1<sup>st</sup> appointment. This occurs when clients fail to attend or rebook appointments also some appointments were rearranged into march due to weather conditions.

### **Age split for those with PHP's**

Our biggest age category is 25-34 year olds and 45-54 year olds. We believe there is a trend between the type of benefits a client is receiving and the rate at which they are housed rather than just age alone. We are looking to change our systems to capture this more clearly to understand these trends.

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Age range	PHPs	P2s-	%
Over 65s	18	4	22%
55 to 64	30	10	33%
45 to 54	41	12	29%
35 to 44	32	7	22%
25 to 34	43	13	30%
18 to 24	14	4	29%
<b>TOTAL</b>	<b>178</b>	<b>50</b>	<b>28%</b>

### **Sex**

Male	118
Female	60

### **Nationality**

Eritrean	4	Polish	1
British	105	French	2
Tunisian	1	Trinidadian or Tobagonian	1

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Syrian	2	Latvian	1
Iranian	6	Surinamer	1
Iraqi	1	Slovakian	1
Portuguese	6	Egyptian	1
Somali	18	Ugandan	1
Indian	1	Dutch	2
Spanish	1	Irish	6
Sri Lankan	2	Algerian	2
Italian	3	Romanian	1
Jamaican	3	German	1
Polish	2	Afghan	1
Albanian	1		

**Ethnicity**

Black African	46	Other Any Other	7
Black Caribbean	31	Mixed White and Black African	5

### **SHPS Board – 8<sup>th</sup> March 2018**

<b>White British</b>	20	<b>Asian Indian</b>	5
<b>White Other</b>	19	<b>Black Other</b>	4
<b>Asian Other</b>	11	<b>Mixed White and Black Caribbean</b>	3
<b>White Irish</b>	8	<b>Asian Pakistani</b>	6
<b>Other Arab</b>	6	<b>Mixed Other</b>	3
<b>Mixed White and Asian</b>	2	<b>Black British</b>	2

#### **Prevention or Relief success**

	ACTUAL
<b>Relief successfully achieved</b>	42 (29%)
<b>Prevention successfully achieved</b>	8 (26%)
<b>TOTAL OUTCOMES</b>	50 (28%)

Target per contract to end of February is 48.

During February we closed 12 case giving a total of 71 cases closed to date. 46 clients closed have a PHP meaning no further outcomes will be achieved.

**Closure Reasons (numbers in brackets are those that have had a PHP):**

### **SHPS Board – 8<sup>th</sup> March 2018**

<b>No further contact</b>	22 (11)	<b>High need referred to appropriate services</b>	2 (0)
<b>Referred back to Brent for Part VII application/high need</b>	11 (8)	<b>Refusal to engage</b>	12 (10)
<b>Withdrawn by Brent due to high needs</b>	6 (3)	<b>Client advice only</b>	11 (11)
<b>Client refused reasonable offers</b>	2 (2)	<b>Ineligible (inc. no proof of income)</b>	5 (1)

We therefore have 82 cases still active with a PHP that we expect 50 to achieve a P2 outcome based on current engagement and activity underway.

This means out of 217 referrals we anticipate P2 outcomes for 100 (46%), although there are some referrals that PHPs are still in process. Out of 178 PHP's completed this increases to 56% which is close to the baseline target of 60% of all those with a PHP achieving a P2 outcome.

22 cases (referred back to Brent, withdrawn by Brent and ineligible clients) in total have been passed back to the Local authority this represents 10% of the 217 cases referred into the programme.

#### **Average time from PHP agreement to Outcome Achieved**

<b>Days</b>	26 (from 50 outcomes achieved)
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